

## State Library of NSW



### Context

The State Library of NSW is the oldest library in Australia, known for being a large heritage-listed special collections, reference and research library open to the public.

The State Library of NSW has over 1M readers and visitors per year, and were looking for the supply and installation of over 300 lockers within two of their buildings.



### Problem

They required a self-serve on-demand locker system that could differentiate library card holders from non-library card holders.

Furthermore, the system had to allow security staff to easily open lockers and a web interface for staff departments to administer the lockers. The lockers needed to consider the ease of use for the elderly and people with disabilities (DDA).

### Solution

Yellowbox installed an easy to use, self-serve locker system which allowed library card holders to use the lockers for free, through an open API integration. Cashless payments processing, ensured non-library card holders could still use the lockers.

The Yellowbox management app provided security staff with visibility over current usage, and the ability to open all lockers with the touch of a button. The analytics dashboard allowed staff departments to book lockers and analyse historical usage.

A self-serve web-interface was also provided for users without mobile phones. The app and self-serve interface was able to allocate height appropriate lockers based on disability and easy access requirements.



# Interested in building a solution together?



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## GET IN TOUCH

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